

Withdrawal form

Please send by registered letter to the following address:

TEXTILE DE MAISON SASU
28 Rue de la Tannerie - BP 90009
59481 Haubourdin Cedex, France
or by email: clients@olivierdesforges.fr

I the undersigned

Customer's full name:
Customer number:
Customer address:

hereby inform you of my intention to withdraw from the following order:

Order number:
Order date:
Date order received:
Item(s) concerned by the withdrawal:
Item and reference number
Item and reference number
Item and reference number
Item and reference number

I understand that I am responsible for the cost of return.

I agree to:

- Contact the Customer Relations Department in order to obtain a return number to be displayed on the return package;
- Return the item(s) specified above in their original packaging, accompanied by the carefully completed return slip, within 14 days to the following address:

TEXTILE DE MAISON SASU
28 Rue de la Tannerie - BP 90009
59481 Haubourdin Cedex, France

Date:

Customer signature¹:

Article L221-24 of the French Consumer Code

Where the right of withdrawal is exercised, the trader shall issue a refund to the customer for all amounts paid, including the cost of delivery, without undue delay and no later than fourteen days from the date on which it is notified of the customer's decision to withdraw.

For contracts for the sale of goods, unless the trader offers to collect the goods, the refund may be delayed until the goods have been collected or until the customer has provided proof of dispatch for these goods, with the applicable date being that of whichever action occurs first.

The trader shall issue the refund using the same payment method as that used by the customer for the initial transaction, unless the customer expressly agrees to the use of another payment method and insofar as the refund does not incur any additional charges for the customer.

The trader is not required to refund additional charges where the customer has expressly chosen a more expensive delivery method than the standard method offered by the trader.

¹ Only applicable where this form is delivered by post.